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SUPPLEMENTAL TECHNICAL BULLETIN ST – 2012 – 02

Title: PAP-4 Tele-Check ✓™ Calibration Verification Service

Bulletin No: ST-2012-02

This Supplemental Technical Bulletin (ST) has been developed as a laboratory aid. This ST does not alter, revise or change the information provided in the Technical Bulletin included with each product. In accordance with Good Laboratory Practice and regulatory requirements, each laboratory must develop, validate and adopt its own written procedures.

PAP-4 Series Tele-Check ✓ Calibration Verification Service

Tele-Check ✓ is a telephone guided calibration verification service procedure performed while the aggregometer remains in your laboratory. A Bio/Data service technician directs you through the calibration verification process. Required materials are shipped to the laboratory in advance of the scheduled **Tele-Check ✓** appointment. Calibration results generated by the instrument are submitted to Bio/Data for review by a Quality Control Representative. Upon approval, a Certificate of Testing and Calibration Verification will be issued along with a **Tele-Check ✓** Calibration Verification Sticker.

The equipment must be currently in operation and in good working order. If the PAP-4 fails **Tele-Check ✓** calibration verification service, the user will only be charged a Service Fee and Bio/Data Corporation will no longer be able to provide any additional support for the unit.

Ground Continuity and Line Leakage Testing

For continued safe operation, the aggregometer's ground continuity and line leakage should be tested yearly. Contact your Bio/Med Department for testing availability.

To remain compliant with laboratory regulatory agencies, please schedule your instrument's Calibration Verification Service prior to the expiration date shown on the aggregometer's calibration sticker.

Discontinued PAP-4 Series Preventive Maintenance (C/N 105729) and Factory Service

Due to the age of equipment and obsolescence of vendor-supplied components for the PAP-4 Series platelet aggregometers, Bio/Data will no longer provide factory service or repair. If possible, we will continue to use all reasonable efforts to support these aggregometers by performing a **Tele-Check ✓** Calibration Verification Service.